



# WELLWORTH

HOTELS • LODGES • RESORTS • CAMPS

— TANZANIA - AFRICA —

## WELLWORTH HOSPITALITY

### Introducing The *“Wellworth Salama”* post Covid 19 Safety Initiative

As we reopen our Hotels/Lodges/Camps and Resorts and to ensure Guest Safety with the current COVID-19 pandemic, we have elevated our Safety Protocol even further by launching the *“Wellworth Salama” – Cleanliness & safety initiative* which represents some of the most stringent cleaning standards & operational protocols so as to ensure guest’s safety and peace of mind from check-in to check-out.



*Increased cleaning and disinfection frequency.*



*Use of Personal Protective Gear and adherence to general Hygiene required standards.*



*Hand Sanitizing stations at all entrances.*



*Social Distancing practice in all areas.*



*Thermal Screening at entrance points.*



*Enhanced food safety and hygiene.*

The *“Wellworth Salama”* enhanced safety protocols have been developed based on guidelines from global and local public health authorities (including the Tanzania Ministry of Health) as well as guidelines from the Tanzania Ministry of Tourism) to make our General and Specific cleaning and hygiene standards even more enhanced. These enhanced general guidelines include but not limited to:

- Increased cleaning and disinfection frequency of all areas, focusing more on high-touch areas/items
- Hand Sanitizing stations at all entrances and guest areas
- Use of Personal Protective Gear by our staff wherever possible/required and adherence to required general hygiene standards by our staff.
- Practicing Social Distancing in public areas
- Deployment of a dedicated trained COVID-19 compliance/liaison officer from our staff in each unit
- Thermal Screening at entrance points
- Enhanced staff safety and well-being with personal protective gear and enhanced training and protocols

*“Wellworth Salama”* specific guidelines and protocols include but not limited to:

- Guest-accessible disinfecting wipes, sanitizers and gloves at entrances
- Extra disinfection of high touch areas in guest rooms including light switches and door handles
- Enhanced cleaning and other changes to in-room dining, meeting spaces and fitness centers
- Reduced paper amenities (like writing pads and guest directories) in rooms
- Dedicated Waiter Service
- All room keys/cards disinfected and presented safely upon check-in
- Cash-free methods of payments available and encouraged

We are taking every precaution towards safe guarding the health and safety of our customers and staff through the above initiative and to ensure we provide our clients with continued confidence in our product and services.

Looking forward to having you stay with us.

**The Wellworth Hospitality team**